

## Our Council Scrutiny Panel 12 June 2019

Time6.00 pmPublic Meeting?YESType of meetingScrutiny

Venue Committee Room 3 - Civic Centre

### Membership

Chair	Cllr Paula Brookfield (Lab)
Vice-chair	Cllr Jane Stevenson (Con)

#### Labour

Conservative

Cllr Alan Bolshaw Cllr Simon Bennett Cllr Caroline Siarkiewicz Cllr Payal Bedi-Chadha Cllr Milkinderpal Jaspal Cllr Susan Roberts MBE Cllr Paul John Birch J.P Cllr Roger Lawrence Cllr Hazel Malcolm

Quorum for this meeting is three Councillors.

## Information for the Public

If you have any queries about this meeting, please contact the Democratic Services team:

ContactEarl Piggott-Smith<br/>earl.piggott-smith@wolverhampton.gov.uk /01902 551251AddressDemocratic Services, Civic Centre, 1st floor, St Peter's Square,<br/>Wolverhampton WV1 1RL

Copies of other agendas and reports are available from:

Websitehttp://wolverhampton.moderngov.co.uk/Emaildemocratic.services@wolverhampton.gov.ukTel01902 555046

Some items are discussed in private because of their confidential or commercial nature. These reports are not available to the public.

# Agenda

## Part 1 – items open to the press and public

Item No. Title

#### **PART 1 - MEETING BUSINESS ITEMS**

- 1 Apologies
- 2 **Declarations of interest**
- 3 **Minutes of previous meeting (10 April 2019)** (Pages 5 10) [To approve the minutes of the previous meeting as a correct record]
- 4 **Matters arising** [To consider any matters arising from the minutes]

#### **DISCUSSION ITEMS**

5 Enforcement Agents Council Tax (Pages 11 - 28) [Tracey Richards, Recovery Manager, to present report]

Witness: Helen Child, Chief Officer, Citizens Advice Wolverhampton

6 **Our Council Scrutiny Panel draft work programme 2019 - 20** (Pages 29 - 30) [Julia Cleary, Scrutiny and Systems Manager, to present report]

#### INFORMATION

7 **Customer Services Update** (Pages 31 - 34) [Lisa Taylor, Head of Service Improvement (Customer Services), update paper - for information]

#### 8 Exclusion of press and public

[To pass the following resolution:

That in accordance with Section 100A(4) of the Local Government Act 1972 the press and public be excluded from the meeting for the following items of business as they involve the likely disclosure of exempt information on the grounds shown below.]

Information relating to the financial or business affairs of any particular person (including the authority holding that information) Para (3)

#### 9 PART 2 - EXEMPT ITEMS, CLOSED TO PRESS AND PUBLIC

10 **Outturn report on 2018-19 Disposal Programme** (Pages 35 - 40) [Julia Nock, Head of Assets, to present update report.]